



Krishna Vikash Institute of Technology

Near Nandanvan ,Veer Sawarkar Nagar, Raipur(C.G) Pin:492099

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019, **Rungta College of Engineering & Technology, Raipur (C.G.)** constituted Women/Staff/Student Grievance Redressal Committees with the objective of resolving the grievances of women/staff/students and their parents. Provision has been made available in the Institute website www.rungta.ac.in in contact page, for registering the grievance through grievance-redressal/Anti-Ragging/Discrimination complaints etc. The students and their parents may henceforth approach the Grievance Redressal Committee and submit (Offline)/register any grievance online, which will be accessed by the Grievance Redressal Committee headed by the Head of the Institute/Principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include

- Making admission contrary to merit
- Irregularity in the admission process
- Withhold or refuse to return any certificates
- Demand of money in excess specified
- Breach of the policy of reservation
- Complaints of alleged discrimination (SC/ST/OBC, Women, Minority or Physically Challenged)
- Non-payment or delay in payment of scholarships to students
- Delay in conduct of examinations or declaration of results
- Withholding student amenities
- Denial of quality education
- Non transparent or unfair evaluation practices
- Harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions etc.

The member shall hold the office for a period of one years. The G R C shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.



PRINCIPAL

Rungta College of Engineering & Technolon
Behind Nandanwan, Veer Sawarkar Nagar
Ward No.-1. RAIPUR (C.G.)



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ONLINE GRIEVANCE REDRESSAL



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